



**D. The Problem the Good Practice Aims to Solve (What was the problem and how was it attempted to be solved? Please explain in no more than 500 words.)**

DIENPI SRL implemented this best practice to tackle the risk of sourcing from suppliers that do not meet minimum environmental and social standards. This includes issues such as environmental pollution, child labor, and unsafe or unfair working conditions.

The company recognized that supply chain decisions could have serious ethical and ecological consequences. Therefore, a comprehensive strategy was developed to ensure that all suppliers operate in alignment with the company's values and broader sustainability goals.

**E The Strategies the Good Practice Solves the Problem (Please explain in no more than 1000 words)**

To address the risks associated with unethical and unsustainable suppliers, DIENPI adopted a structured strategy based on the principles of responsible sourcing. The approach consists of several integrated actions:

- **Supplier Selection:** Priority is given to suppliers with internationally recognized environmental and social certifications, ensuring baseline compliance with sustainability standards from the outset.
- **Contractual Clauses:** Supplier agreements are embedded with binding clauses mandating compliance with ethical standards—such as the prohibition of child labor, assurance of workplace safety, and promotion of equal treatment—as well as environmental standards related to waste management, resource efficiency, and emissions control.
- **Social Responsibility Management System (SA8000):** The company implemented a management system in line with the SA8000 standard. This system enables continuous monitoring of the supply chain through:
  - Periodic audits, both scheduled and unannounced
  - Risk assessments using ESG (Environmental, Social, and Governance) criteria
  - Required corrective action plans for identified non-compliances
  - Training and awareness activities to help suppliers improve their sustainability practices

These strategies collectively work to prevent ethical breaches and promote long-term improvements in supply chain sustainability.

<p><b>F. The Target Group of the Good Practice (Who benefited from this application? Please explain in no more than 500 words.)</b></p> <p><b>(Businesses, Employees, Employers, Customers, Public Sector Non-Governmental Organizations, Society, etc.)</b></p>	<p>The primary beneficiaries of this initiative are workers employed throughout DIENPI's supply chain. Through the enforcement of ethical and environmental standards, these workers benefit from improved labor conditions, better workplace safety, and protection against exploitative practices such as child and forced labor.</p> <p>Suppliers also benefit from this initiative. They receive continuous support through training sessions, audit feedback, and self-assessment tools that guide them toward sustainable development.</p> <p>Indirectly, customers and local communities benefit as well. Customers gain confidence in the ethical quality of the products they purchase, while local communities are positively impacted by the broader adoption of sustainable practices.</p>
<p><b>G.Stakeholders of the Good Practice (Other individuals, institutions, or organizations collaborated with in the implementation)</b></p>	<p>Several internal and external stakeholders contributed to the success of this best practice:</p> <ul style="list-style-type: none"> <li>• Internal Teams: DIENPI's procurement, sustainability, and compliance departments played a pivotal role in designing supplier criteria, monitoring performance, and managing supplier relationships.</li> <li>• External Consultants: Sustainability and corporate responsibility experts supported the company in developing its management system, conducting training programs, and carrying out supplier audits</li> <li>• Suppliers: Actively participated in the implementation process, conducting self-assessments, collaborating during audits, and adopting corrective measures when necessary.</li> <li>•</li> </ul>
<p><b>H. Success Factor(s) of the Good Practice (Please list them)</b></p>	<p>The success of the best practice was driven by several critical elements:</p> <ul style="list-style-type: none"> <li>• Implementation of internationally recognized standards such as SA8000</li> <li>• Continuous and structured monitoring of supplier performance</li> <li>• Proactive involvement and collaboration with suppliers</li> <li>• Strong commitment from company leadership</li> </ul>

	<ul style="list-style-type: none"> <li>• Emphasis on preventive risk management rather than reactive solutions</li> </ul>
<p><b>i. Outputs and Outcomes Achieved from the Good Practice (How effective was the work, or what positive changes were made? Please explain in no more than 500 words.)</b></p>	<p>The introduction of this best practice has significantly enhanced the sustainability of DIENPI’s supply chain. By applying rigorous selection and monitoring procedures, the company has ensured greater compliance with social and environmental standards among its suppliers.</p> <p>The initiative has also reinforced DIENPI’s corporate identity and reputation. Improved credibility in the eyes of clients and stakeholders has opened up new business opportunities, especially with partners who prioritize ESG performance.</p> <p>Moreover, the practice has created a ripple effect by promoting a culture of sustainability both inside and outside the company. This cultural shift extends to industry peers and local communities, contributing to broader positive change.</p> <ul style="list-style-type: none"> <li>• via data analytics and ERP systems</li> </ul>
<p><b>J. Cost/Benefits of the Good Practice (Including human, social, and economic costs and benefits)</b></p>	<p><b>Costs:</b></p> <ul style="list-style-type: none"> <li>• Economic Costs: Investments were required for consultancy services, staff training, audits, and the integration of ethical clauses into supplier contracts.</li> <li>• Organizational Costs: Adjustments to internal processes and time dedicated to supplier engagement and monitoring.</li> <li>• Initial Resistance: Some suppliers required significant support and time to meet the new standards.</li> </ul> <p><b>Benefits:</b></p> <ul style="list-style-type: none"> <li>• Social Benefits: Improved working conditions and greater awareness of ethical issues among suppliers.</li> <li>• Environmental Benefits: Adoption of more sustainable practices by suppliers, leading to less waste, lower emissions, and better resource management.</li> <li>• Economic Benefits: Reduced reputational and legal risks, enhanced brand value, and stronger relationships with ethically driven customers and partners. Additionally, the supply chain became more resilient and transparent, minimizing the risk of disruptions.</li> </ul>



	<ul style="list-style-type: none"> <li>• Digital Marketing and E-commerce Strategies</li> <li>• Cybersecurity and Data Protection</li> <li>• Smart Logistics and Supply Chain Management</li> <li>• Digitalized Finance and Payment Systems</li> </ul>
<p><b>D. The Problem the Good Practice Aims to Solve (What was the problem and how was it attempted to be solved? Please explain in no more than 500 words.)</b></p>	<p>This transformation was driven by a pressing need: the company’s historically high energy consumption, further compounded by the steady rise in energy costs. In the face of this challenge, Gicherstampa made a bold decision to rethink its entire production model, embracing a more sustainable and energy-conscious approach to business operations.</p>
<p><b>E The Strategies the Good Practice Solves the Problem (Please explain in no more than 1000 words)</b></p>	<p>Gicherstampa has implemented several key initiatives that reflect its commitment to sustainability and innovation, including:</p> <ul style="list-style-type: none"> <li>• Installation of a <b>photovoltaic system</b> that currently supplies approximately 50% of the company’s energy needs. With a long-term vision, the company aims to achieve full energy self-sufficiency and zero environmental impact.</li> <li>• <b>Energy efficiency</b> upgrades to production facilities, including thermal insulation with exterior cladding, replacement of windows and fixtures, and modernization of the heating plant. These interventions are designed to minimize heat loss and significantly reduce energy consumption.</li> </ul> <p><b>Adoption of Environmentally Sustainable Materials and Processes, including:</b></p> <ul style="list-style-type: none"> <li>• <b>Use of FSC-certified substrates</b>, along with recycled or recyclable materials, and water-based or solvent-free adhesives;</li> <li>• <b>Integration of low-impact printing technologies</b>, such as state-of-the-art digital and screen-printing machines designed to reduce energy consumption and emissions;</li> <li>• <b>Preference for eco-friendly inks</b>, including fast-curing UV inks, plant-based formulations, and those free from harmful volatile organic compounds (VOCs).</li> </ul> <p><b>Adoption of Environmentally Sustainable Materials and Processes, including:</b></p>

	<ul style="list-style-type: none"> <li>● <b>Use of FSC-certified substrates</b>, along with recycled or recyclable materials, and water-based or solvent-free adhesives;</li> <li>● <b>Integration of low-impact printing technologies</b>, such as state-of-the-art digital and screen-printing machines designed to reduce energy consumption and emissions;</li> <li>● <b>Preference for eco-friendly inks</b>, including fast-curing UV inks, plant-based formulations, and those free from harmful volatile organic compounds (VOCs).</li> </ul>
<p><b>F. The Target Group of the Good Practice (Who benefited from this application? Please explain in no more than 500 words.)</b></p> <p><b>(Businesses, Employees, Employers, Customers, Public Sector Non-Governmental Organizations, Society, etc.)</b></p>	<p><b>Impact on the Local Area and Engagement with Local Stakeholders</b></p> <p>A key element of Gicherstampa’s exemplary approach lies in its deep connection with the local community. The success of this initiative has been driven by strong partnerships with local institutions and workforce, who have actively supported the adoption of innovations and helped cultivate a collective path of shared growth and development.</p>
<p><b>G.Stakeholders of the Good Practice (Other individuals, institutions, or organizations collaborated with in the implementation)</b></p>	<p><b>Impact on the Local Community and Engagement with Stakeholders</b></p> <ul style="list-style-type: none"> <li>● Driving innovation in the local production ecosystem, positioning the company as a role model for other businesses;</li> <li>● Raising environmental awareness both internally and across the broader community;</li> <li>● Fostering a healthier, more sustainable workplace that provides direct benefits to employees and positive ripple effects throughout the community.</li> </ul>
<p><b>H. Success Factor(s) of the Good Practice (Please list them)</b></p>	<p>Gicherstampa’s journey illustrates how environmental sustainability can be effectively woven into corporate strategy, transforming challenges like high energy consumption into opportunities for growth, innovation, and accountability. The company’s commitment to reducing resource use and minimizing pollution—while actively promoting material reuse—has become a distinctive hallmark of its corporate identity.</p>

**i. Outputs and Outcomes Achieved from the Good Practice (How effective was the work, or what positive changes were made? Please explain in no more than 500 words.)**

**J. Cost/Benefits of the Good Practice (Including human, social, and economic costs and benefits)**

**Results Achieved and Tangible Benefits**

The implementation of this integrated strategy has produced substantial benefits on both environmental and economic fronts. The marked reduction in energy costs has allowed the company to reinvest those savings into cutting-edge technologies and more advanced machinery, driving the continuous modernization and efficiency of its production processes.

In addition, the company’s enhanced environmental performance has contributed to a stronger brand image, further supported by the attainment of key certifications such as:

- **FSC and PSV**, for the use of sustainable materials.

Gicherstampa has chosen to use **FSC (Forest Stewardship Council)**-certified materials, ensuring that the paper and wood used come from responsibly and sustainably managed forests, in line with strict environmental, social, and economic criteria. This certification guarantees full traceability of materials throughout the entire production chain.

**The PSV (Packaging Sustainability Verification) certification**, on the other hand, confirms the use of materials and processes that meet rigorous sustainability standards in the packaging sector, including criteria such as reduced environmental impact, recycling, and reuse.

- **ISO 9001 Certification for Quality Management;**

This internationally recognized certification validates the company’s commitment to maintaining exceptional quality standards across its production and management processes. By implementing well-defined procedures and rigorous ongoing monitoring, Gicherstampa guarantees that its products consistently meet technical specifications, while driving continuous improvements in operational efficiency and customer satisfaction.

- **Specialized certifications, including one issued by ICILA.**

**ICILA (Italian Certification Institute for the Food Industry)** is an accredited body that certifies products and processes within the food sector. Gicherstampa has

	<p>earned this certification by demonstrating that its labels and printing materials fully comply with food safety and hygiene regulations. This ensures that all materials used are safe for direct contact with food and do not emit harmful substances, thereby guaranteeing the highest level of safety throughout the entire supply chain.</p>
<p><b>K. Other (Please add any posters, photos, links, or other visuals you'd like to include here)</b></p>	<p>In summary, Gicherstampa Srl has effectively balanced environmental responsibility, economic efficiency, and technological innovation, serving as a tangible and inspiring example of how a business can transition to a green model with positive economic, social, and environmental outcomes.</p>